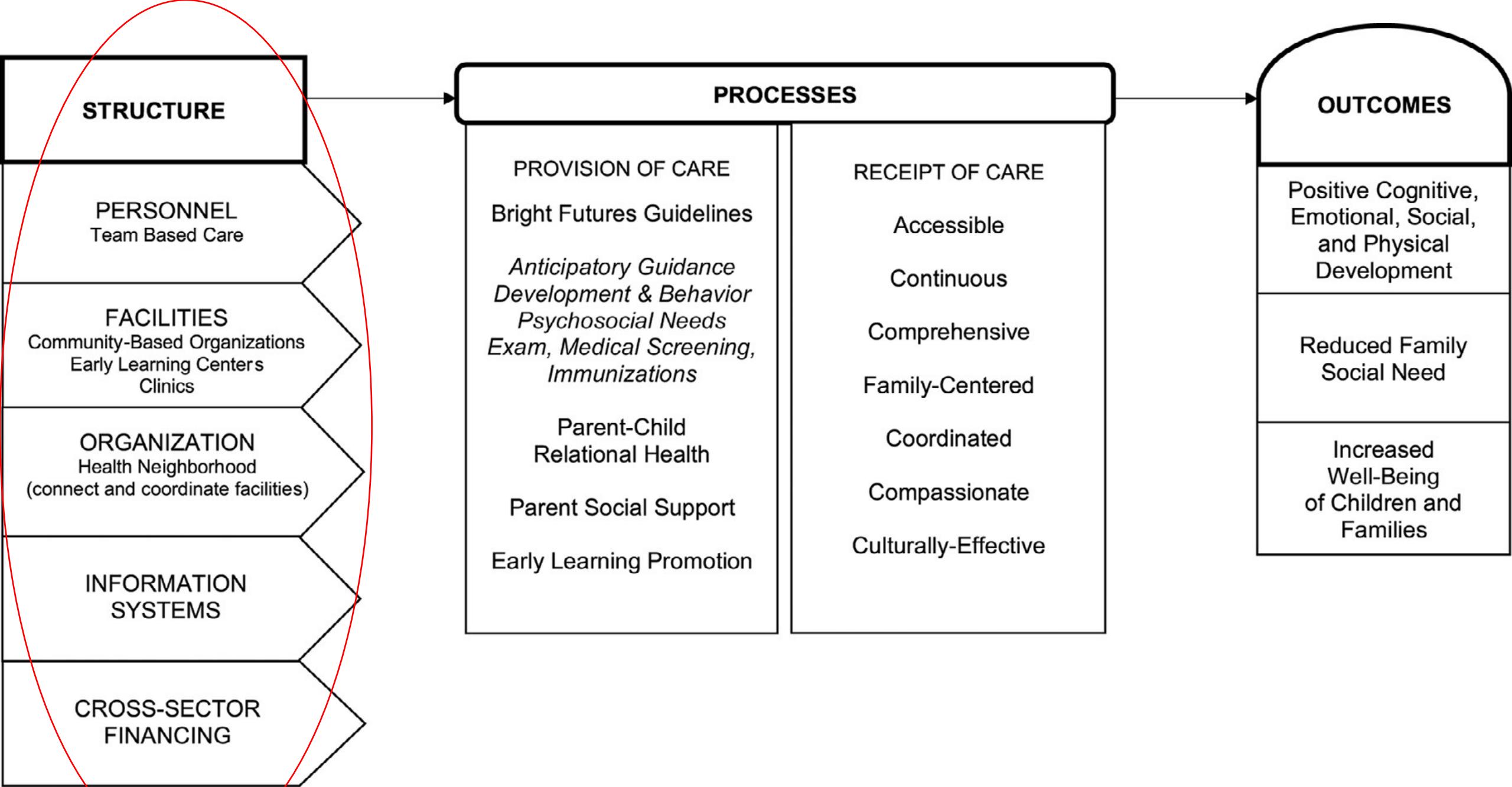


# How do we better meet the needs of families living at the intersection of poverty and racism?

- While there have been improvements to the delivery of well child care (e.g., the medical home model), the current structure of care does not meet the needs of Black and Brown families living poverty
- **Structural redesign** is needed to mitigate these inequities and to facilitate culturally-responsive care



\*Adapted from Donabedian 1966, and Starfield 1973.

# Recommendations

- **Personnel**
  - Incorporating non-clinicians, such as navigators, coaches, or health educators, into a team-based approach
  - Developing community health worker roles i.e., trusted members of the community who share a common background and lived experience with families
- **Facilities**
  - Build capacity of other community-based programs to provide preventative care (i.e., decentralizing well child care)
  - E.g., Head Start programs completing developmental screenings

# Recommendations

- **Organization**
  - Improving the way facilities are connected to one another
  - E.g., system navigators support connection to services and communicate this to the medical home
- **Information System**
  - Linking child level data across community agencies and organizations
  - Transparency in how and what data are shared
- **Cross Sector Funding**
  - These structural changes require new payment models
  - E.g., Medicaid reform

# Recommendations in Practice

- 1) Identify potential members of one's current team who can play a bigger role in preventive care services
- 2) Create relationships with key community referral sources
- 3) Make incremental improvements to one's EHR that support consistent screening and documentation of community referrals as well as outcomes of these referrals
- 4) Change staff hiring practices to ensure that clinic/office staff reflect the race/ethnicity, language, and communities of historically underserved families in the clinic or practice

# Thinking Big

- What structural changes do you need to make to promote equitable health care for children and families in your health system? How can you advocate for those changes?
- What small steps can you take in your practice?

Liljenquist K, Coker TR. Transforming Well-Child Care to Meet the Needs of Families at the Intersection of Racism and Poverty. *Acad Pediatr.* 2021 Nov-Dec;21(8S):S102-S107. doi: 10.1016/j.acap.2021.08.004.